



# NAGALAND UNIVERSITY

(A Central University Estd. By the Act of Parliament No.35 of 1989)

Headquarters : Lumami - 798627

## OFFICE OF THE DEAN STUDENT'S WELFARE

[deansw@nagalanduniversity.ac.in](mailto:deansw@nagalanduniversity.ac.in)

No.NU/dsw/grievance/students-2020- 120

Date: 12/05/2020

### NOTIFICATION

In Compliance to the UGC letter No.F.1-1/2020 (secy) dated 10<sup>th</sup> may 2020, the Office of the Dean, Students' Welfare is identified as the cell for handling grievances of the students related to examination and other academic activities arising due to Covid-19 pandemic. For any grievance, students may contact the following address:

Office of the Dean Students' Welfare  
Nagaland University, Lumami  
Email: [deansw@nagalanduniversity.ac.in](mailto:deansw@nagalanduniversity.ac.in)  
Contact No: 7005241614

Further, the UGC has undertaken the following steps to monitor the queries, grievances, and other academic matters of students, teachers, and institutions, arising due to COVID-19 pandemic:

1. A dedicated Help Line Number: **011-23236374** had been set up.
2. An email address: [covid19help.ugc@gmail.com](mailto:covid19help.ugc@gmail.com) has been created.
3. Students can also lodge their grievances on the existing Online Students grievance Redressal Portal of UGC at [https://www.ugc.ac.in/grievance/students\\_reg.aspx](https://www.ugc.ac.in/grievance/students_reg.aspx)
4. A Task Force has been constituted at UGC to monitor concerns/grievances of students, teachers, and institutions, and redress them accordingly.

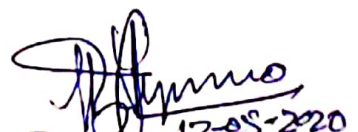
Sd/-  
(Pardeshi Lal)  
Vice Chancellor

No.NU/dsw/grievance/students-2020-

Date: 12/05/2020

Copy to:

1. The Sr. PS to Vice-Chancellor, Nagaland University, HQ: Lumami for information to the Vice-Chancellor
2. The Pro-Vice Chancellor,, SASRD,Medziphema/Kohima Campus, Meriema, Nagaland University for information
3. The Dean,SET,Dimapur,Nagaland University, for information
4. All Deans of Schools, Nagaland University, Lumami/SASRD/Kohima campus for information.
5. The System Administrator, N.U, Lumami with a request to upload in the University website.
6. The President NUSU(L) for circulation among unions of all campuses
7. Office copy.

  
(Dr. Abemo) 12-05-2020  
Registrar